

By choosing to join Help Musicians' Supporters Circle, you are helping our mission to provide essential support to musicians wherever the need is greatest.

You will enjoy a closer relationship to our work and be able to take advantage of a range of exclusive and exciting benefits.

Please find below the Terms and Conditions of your membership as a Silver, Gold or Platinum member of our Supporters' Circle.

For any questions or assistance, you can contact Help Musicians Philanthropy Team at [Antonia.Smart@helpmusicians.org.uk](mailto:Antonia.Smart@helpmusicians.org.uk) or on 020 7239 9127.

## Help Musicians Supporters' Circle Terms and Conditions

*Last reviewed March 2026*

In these Supporters Circle Terms and Conditions, "Supporter" and "Supporters" mean all Silver, Gold or Platinum members of the Help Musicians Supporters' Circle. "Benefits" and "Benefit" means the services, privileges and entitlements offered to Supporters as part of the Supporters Circle as set out in these Supporters Circle Terms and Conditions.

### 1. GENERAL CONDITIONS

- 1.1 All members of our Supporters Scheme must be eighteen (18) years old or over.
- 1.2 You can join our Supporters Scheme by:
  - 1.2.1 making a single up-front annual payment via credit / debit card, bank transfer or cheque; or
  - 1.2.2 making twelve (12) equal monthly instalment payments via Direct Debit or Standing Order. If payment cannot be taken for any reason, we will contact you by email or telephone in order to discuss the failed payment with you and to provide you with an opportunity to update your payment details or provide us with an alternative method of payment. We have the right to suspend or cancel your Supporter Scheme Benefits at any time if we have not received payment which is otherwise payable.
- 1.3 If you joined the Supporters' Circle online you have a legal right to change your mind and receive a refund of what you paid. If you change your mind about joining our Supporters' Circle you must let us know no later than fourteen (14) days after the day on which you made your first payment. If you have opted to pay by monthly instalments, you can only change your mind within fourteen (14) days after the first payment.

To let us know you want to change your mind, contact Help Musicians Fundraising Team at [Antonia.Smart@helpmusicians.org.uk](mailto:Antonia.Smart@helpmusicians.org.uk) or on 020 7239 9127. We reserve the right to reduce the amount of any refund if you have used any of the Benefits attached to the Supporters Scheme in the first fourteen (14) days.

## 2. RENEWAL PERIODS

- 2.1 Access to the Supporters' Circle will last for twelve (12) months.
- 2.1.1 Annual payers will have a membership expiry date on the twelve (12) month anniversary from the date of your payment. We will be in touch in advance with instructions on how to renew.
- 2.1.2 Monthly payers will have an annual membership term that begins on 1<sup>st</sup> January and ends on 31<sup>st</sup> December. Where a membership is joined mid-year, the first membership term will end on the next 31<sup>st</sup> December. This does not affect the members' rights to the benefits offered; access to all annual scheme benefits relevant to their Supporters' Circle tier will be made available to the member within the first 12 months of their membership.
- 2.1.3 If you have chosen to automatically renew your annual support every year through direct debit, you be notified in advance about your automatic renewal and the option to cancel.

## 3. SUPPORTERS' CIRCLE BENEFITS

- 3.1 A current list of Supporter Scheme Benefits is available online on the Help Musicians website or by contacting us to request a copy.  
We reserve the right to change or amend any Benefits at any time provided we notify you of such change or amendment in advance and set out what this means for you as a Supporter.
- 3.2 Benefits received under our Supporter Circle are valued at a certain price. Benefits can be purchased separately at the stated price. This cost may change from time to time for reasons outside our control. For a current price list of available Benefits and prices, please contact Help Musicians Fundraising Team at [Antonia.Smart@helpmusicians.org.uk](mailto:Antonia.Smart@helpmusicians.org.uk) or on 020 7239 9127.  
Payments made by you which are over and above this monetary value are treated as a voluntary donation to support Help Musicians (Musicians Benevolent Fund, Registered Charity no. 228089) and are eligible for Gift Aid.
- 3.3 All donations made via the Supporters' Circle will be treated as unrestricted.  
This means that funds may be applied at the charity's discretion across its charitable work, enabling Help Musicians to respond flexibly to changing needs, sustain essential services, and provide timely support to musicians wherever it is most needed.
- 3.4 The value of the benefits to which an individual member is entitled as at the last review date of these terms and conditions are:
- Silver Circle – £58 including VAT  
Gold Circle – £178 including VAT  
Platinum Circle – £411 including VAT
- 3.5 Benefits are for the Supporters Circle registered account holder's exclusive use only and cannot be used by or transferred to any other person.
- 3.6 Supporters' Circle members are entitled to the following benefits as at the last review date of these terms and conditions:

### **Silver Circle**

- Recognition on the Help Musicians website as a valued member of the Supporters' Circle.
- Support from a dedicated relationship manager for all RSVPs, invitations, and event enquiries.
- Receive exclusive quarterly newsletters with curated stories, insights and updates from across Help Musicians.
- Receive a hardcopy of Help Musicians' annual report.
- An early-access invitation to attend the annual Festival of St Cecilia service, a cherished celebration of music and community.

### **Gold Circle**

- All Silver Circle benefits.
- Invitations to two specially curated events featuring performances and conversations with Help Musicians' supported artists or Ambassadors from across diverse musical genres.

### **Platinum Circle**

- All Gold Circle benefits.
- An invitation to join us at a performance at the Royal Albert Hall during the year.
- Invitation to attend our Postgraduate Award auditions, offering a rare insight into the next generation of exceptional musical talent across the UK, supported by Help Musicians.

**3.7** From time to time, Help Musicians might offer additional benefits to Supporters. These are at Help Musicians sole discretion and can be added, changed or removed at any time and without notice.

## **4. GIFT AID**

- 4.1** As a Supporter you may choose to Gift Aid your donations.
- 4.2** Gift Aid is a government initiative which enables charities such as Help Musicians to claim 25p tax for every £1 donated, at no extra cost to you. If you are a UK resident and taxpayer, you are eligible to give Gift Aid on donations made today, in the future and up to four (4) years in the past.
- 4.3** The donations must be made from a personal bank or building society account and not come from the proceeds of a collection or via a mechanism where Gift Aid has already been claimed.
- 4.4** By opting in to Gift Aid, you declare that you are a UK tax payer and understand that if you pay less income tax and/or capital gains tax than the amount of Gift Aid claimed on all your donations in that tax year it is your responsibility to pay any difference.
- 4.5** It is your responsibility to inform Help Musicians if you are no longer eligible to declare Gift Aid or about any tax years where you did not pay enough tax.
- 4.6** You can create, update or cancel your Gift Aid Declaration by contacting Help Musicians Fundraising Team.

**4.7** All Gift Aid claimed from Supporters Circle donations will be treated as unrestricted.

## **5. GDPR / DATA PROTECTION**

Help Musicians will process your personal data in accordance with applicable data protection law (including UK GDPR). Personal information is used to administer your Supporters' Circle membership, communicate with you, and fulfil legal obligations. We will not share your data with third parties for marketing without your consent. For full details and your rights, please see our Privacy & Cookie Policy at: [www.helpmusicians.org.uk/privacy-and-cookie-policy-2](http://www.helpmusicians.org.uk/privacy-and-cookie-policy-2)